

 **Dixie Pugs of Tennessee**

Puppy Hold Deposit Agreement

This agreement is entered into between Dixie Pugs of Tennessee (“Breeder”) and the undersigned Family for the purpose of reserving a specific puppy.

Family Name: _____

Address: _____

Email(s): _____

Cell Phone: _____

Hold Deposit (*Initial Required*)

A hold deposit of \$_____ is required to reserve a puppy and must be received within **three (3) days of notification** (by ___ / ___ / ___).

Once the hold deposit is received:

- The puppy is considered **reserved exclusively** for the Family
- The puppy is removed from availability to other prospective homes

Due to the Breeder immediately turning away other qualified homes and continuing individualized care, the hold deposit is **generally non-refundable except as specifically outlined in the Refund Policy below.**

Family Initials: _____

Refund Policy (*Initial Required*)

As a courtesy, and solely at the Breeder’s discretion, the following limited refund structure may apply:

- **Weeks 1–5 after deposit:** Up to **70% of the hold deposit may be refundable**
- **Beginning Week 6 and beyond:** The hold deposit becomes **fully non-refundable**

The Family understands and agrees that:

- Any refund is **not guaranteed**
- Refunds are **entirely at the Breeder’s discretion**
- Refund eligibility is contingent upon the puppy being **successfully placed in another home**

A puppy is considered **successfully placed** only once:

- A replacement family has completed the reservation process
- AND the puppy has physically left the Breeder’s care

Any approved refund will be:

- Issued within **45 days of successful placement**
- Paid via **cashier's check sent by registered mail with signature confirmation.**
- Refund timing and eligibility are **not dependent on the Family's personal schedule, availability, or preferences.**

Family Initials: _____

Puppy Availability (*Initial Required*)

If an unforeseen circumstance occurs while the puppy is in the Breeder's care that renders the puppy unavailable, the hold deposit will be transferred to a future puppy.

If a suitable replacement puppy is not available within **one (1) year**, the hold deposit will be fully refunded.

Family Initials: _____

Puppy Development & Veterinary Evaluation (*Initial Required*)

The Family acknowledges that:

- Puppies are living animals and continue to develop during their time in the Breeder's care
- Minor or cosmetic findings may arise during normal development

These may include, but are not limited to:

- Small umbilical hernias
- Tight nares
- Minor developmental variations

Such findings:

- Are commonly monitored by the Breeder and veterinarian
- Do not typically impact quality of life as a companion animal
- Do **not constitute grounds for cancellation or refund**

All puppies are evaluated by the Breeder's veterinarian prior to placement.

Family Initials: _____

Veterinary Communication & Care Protocol (*Initial Required*)

The Family acknowledges that all puppies are evaluated and monitored in coordination with the Breeder's veterinarian throughout their development.

The Breeder agrees to notify the Family of any veterinary findings within **three (3) business days** of the puppy's veterinary appointment.

While every effort is made to communicate updates on the same day, this cannot always be guaranteed due to work schedules and daily responsibilities.

Any urgent or time-sensitive medical concerns will always be communicated immediately.

The Family further acknowledges that:

- The Breeder is **not a licensed veterinarian** and does not diagnose conditions
- Observations made by the Breeder are not medical diagnoses
- Veterinary guidance determines whether a puppy is seen immediately or at a scheduled visit

Puppies are routinely evaluated at approximately:

- **3 days of age**
- **4 weeks of age**
- **9 weeks of age**

The 9-week visit includes:

- Initial puppy vaccinations
- Microchip placement
- Pre-placement wellness evaluation

Earlier visits are conducted as general wellness checks for proactive monitoring.

Family Initials: _____

Selection & Placement (*Initial Required*)

Families are not required to select their puppy immediately.

Placement decisions are typically made around 4–6 weeks of age, when temperament, structure, and overall development are more apparent.

Placement is made in consultation with the Family; however, final placement is made at the sole discretion of the Breeder, with the goal of ensuring the best possible match for both the puppy and the home.

The Family acknowledges and understands that:

- It is the Breeder's responsibility to evaluate each puppy's temperament, structure, and developmental traits
- Not every puppy is suitable for every home
- If the Family expresses interest in a specific puppy that the Breeder determines is not an appropriate match, the Breeder will communicate this and provide guidance toward a more suitable placement

All placement decisions are made with the long-term success and well-being of both the puppy and the Family in mind.

Family Initials: _____

Estimated Pickup Dates

Pickup Window: ___ / ___ / ___ - ___ / ___ / ___

Final pickup timing will be confirmed once the puppy is developmentally ready.

Extended Boarding Fee (*Initial Required*)

An extended boarding fee of **\$25.00 per day** will apply if the puppy is not picked up within the agreed pickup window.

- Boarding begins at **7:00 PM (CST) on the final scheduled pickup day**
- The pickup day is included once the fee has begun

The boarding fee will not apply if:

- Prior written arrangements have been approved
- The Breeder determines additional time is needed for health or development

Family Initials: _____

Payments

Deposits may be submitted via:

- Venmo
- Zelle
- Apple Pay

Final payment is due:

- At pickup, or
- One (1) day prior to delivery

Personal checks are not accepted.

Zelle / Apple Pay: 615-887-4299

Venmo: @catherine-jones-kyle

Puppy & Pricing Details

Breed: Pug

Sex: _____

Total Puppy Price: \$_____

- (\$200.00) Waitlist Deposit
- (\$_____) Hold Deposit
- (\$_____) Remaining Balance

Delivery fees are not included.

Agreement & Acknowledgment

By submitting the hold deposit, the Family acknowledges and agrees that:

- The hold deposit is **non-refundable except as outlined above**
- The puppy is reserved exclusively upon receipt of deposit
- Refunds are limited, conditional, and at the Breeder's discretion
- Minor developmental findings do not qualify for cancellation or refund
- Placement decisions are made in consultation with the Family, with final placement determined by the Breeder to ensure the best possible match

Extended boarding fees apply as outlined

- Full payment must be received prior to release
-

Breeder Signature: _____

Catherine E. Kyle

Family Signature: _____

Date: _____